



(06)3787351  
69 Dixon Street, Masterton  
P O Box 875, Masterton  
info@tomsautos.co.nz

## **Toms Auto Services 2007 Ltd (“Toms Autos”)**

### **Terms of Trade**

By engaging Toms Autos for services, the customer agrees to these terms of trade.

We are a cash business (cash, credit card, eftpos, bank transfers and Afterpay/Laybuy). We require all goods and services to be paid for on delivery unless credit arrangements have been made with the Management. We reserve the right to add charges to credit cards and payWave transactions. A deposit may be required for certain services or parts.

Estimates are provided as a guide and may vary depending on the actual work required.

Where credit has been approved, we require all accounts to be paid by the 20<sup>th</sup> of the next month of the invoice date. We reserve the right to add an administration fee of \$25.00. We reserve the right to charge you reasonable late payment costs (interest) and collection fees if you do not pay on time.

We reserve the right to charge storage charges where vehicles are not uplifted within one week. We accept no responsibility for damage to vehicles when parked in our car park.

We are not liable for any damages or loss arising from delays or failures in providing the services, except where required by law. Toms Autos liability for any claim is limited to the cost of the Services provided. The business provides a (12 month) warranty on labour and new parts, except where otherwise stated. The warranty on second hand parts varies with supplier. Warranty claims must be made within the warranty period and are subject to inspection by the business.

Any disputes should be raised with management in the first instance. If a dispute cannot be resolved, it may be referred to mediation or other dispute resolution processes.

Toms Autos reserves the right to update these terms of trade at any time. Updated terms will be displayed in the reception area and made available on the business website.

These terms are governed by the laws of New Zealand.

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